

Privacy Notice (EN)

Verzió: 1.0 · Hatályos: 2026-01-02

1. Data controller

Controller: Hungarian Hosting

Contact: info@hungarianhosting.hu

M-Explorer is an on-premise enterprise software. By default, operational logs remain within the Customer's infrastructure and are not automatically transferred to the Provider.

2. Legal basis

Processing is based on, in particular:

- GDPR (EU) 2016/679, Art. 6(1)(b) (performance of a contract) and Art. 6(1)(f) (legitimate interest: security, traceability, dispute handling).
- Hungarian Act CXII of 2011 (Infotv.), where applicable.

3. Purpose

We process data only for:

No marketing, profiling or surveillance purposes.

- secure and stable operation of the Software,
- auditability and traceability,
- troubleshooting and recovery support,
- evidence in contractual/support matters or disputes.

4. Categories of data (typical log fields)

Log data stays on-prem by default.

- user identifier and/or role, timestamp, IP address, action type, affected resource (file/config/module), integrity hashes (before/after).

5. Data shared with the Provider

Log files or extracts may be shared with the Provider only if the Customer requests support, a severe incident requires investigation, or a contractual/legal dispute arises. Shared data is used only for the specific case and is not disclosed to third parties.

6. Retention

On-prem logs: defined by the Customer's policy.

Logs provided to the Provider: retained for the full term of the license and, in case of dispute, until final closure.

7. Security

We apply reasonable technical and organizational measures (role-based access, logging/integrity options, access controls) to protect confidentiality and integrity.

8. Your rights

Depending on the circumstances, you may have rights of access, rectification, restriction, objection and other rights under the GDPR.

9. Complaints

First contact us at info@hungarianhosting.hu. You may also lodge a complaint with the Hungarian supervisory authority (NAIH).

10. Updates

This notice may be updated. The published version is effective.